



CHSN Annual Report

2023-2024



chsn.support



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SINCE 1985

This report has been prepared on the traditional territory of the Anishinaabe, Huron-Wendat, and Haudenosaunee people. Central Hastings Support Network acknowledges the unique and enduring relationship that exists between Indigenous Peoples and their traditional territories. We respect the sovereignty, lands, histories, languages, knowledge systems and cultures of all First Nations, Metis, and Inuit people.

OUR VISION

Central Hastings Support Network envisions a thriving community where sustainability flourishes and poverty is eradicated, empowering all individuals to achieve their fullest potential.



A YEAR WITH UNIQUE CHALLENGES

With transit rides doubling since the previous year and visits to the Madoc Food Bank reaching record numbers, our dedicated staff and volunteers faced a significant increase in workload during the 2023-2024 period. Our team stepped up, demonstrating remarkable flexibility and resilience. In the face of heightened pressure, their commitment and willingness to go above and beyond allowed us to continue providing essential transportation and emergency food to those in need.

A MESSAGE FROM THE EXECUTIVE DIRECTOR

When I joined the Central Hastings Support Network halfway through the operational year, I was excited to take on the challenge of leading programs that advocate for our community's most vulnerable. It is inspiring to see the kind of impact we make in the lives of the people we support. What has made this journey even more fulfilling is the dedication and compassion of the team I get to work with every day. From our hardworking staff and board of directors to the warm-hearted volunteers who make up this organization, it's clear that we all share a vision of seeing our community thrive. Together, I am confident that we will continue to make a positive impact.

~Victoria Treverton

IMPACT SNAPSHOT

3,397

Visitors served at the Madoc Food Bank

6,057

Medical rides provided by volunteer drivers

14,710

Public transit rides provided by our transit vans and volunteer drivers

REMOVING BARRIERS TO ACCESS ONE PROGRAM AT A TIME

PROJECT	DETAILS	OUTCOME
Christmas Sharing	A collaborative community program designed to provide meals and gifts during the holiday season.	<ul style="list-style-type: none">• Over 500 Christmas meals were shared during the 2023 season• Close to 200 children were provided with gifts for Christmas morning
Volunteer Income Tax Program	Volunteers file income tax and benefit returns for low income and vulnerable community members	<ul style="list-style-type: none">• Three CHSN volunteers prepared an impressive 230 returns in a period of just 6 months• Resulted in the recovery of countless benefits & credits

FUNDRAISING SUMMARY

\$7,000

Art Auction

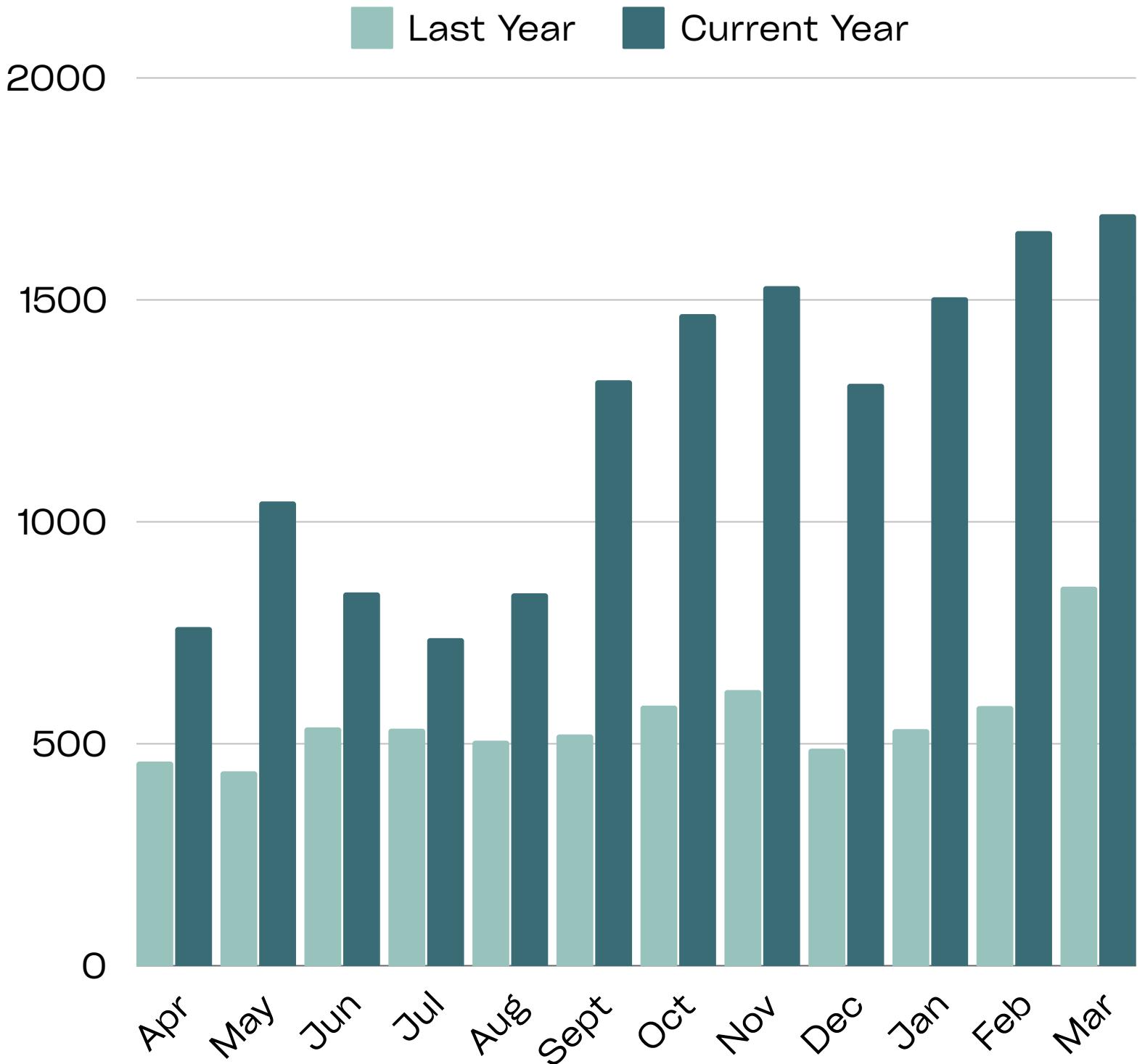
\$8,000

Golf Tournament

\$15,000

Christmas Sharing

Public Transit Ridership



THE YEAR IN REVIEW

April 2023

Sally Gale retires after 12 dedicated years with CHSN & Wendy Hay steps into the role of Acting Executive Director.

May 2023

An updated Strategic Plan focuses on modernizing operations, increasing visibility, improving community connections, and strengthening programs to be sustainable and adaptable.

June 2023

CHSN's final Art Auction takes place with Tonny Braden, fearlessly at the helm for many years.

July 2023

July 14th marks the official ribbon-cutting and open house for the new Madoc Food Bank facility, the funds for which were provided by the Parrot Foundation and generous community donors.

August 2023

The 4th Annual CHSN Golf Tournament raises over \$8,000.

September 2023

CHSN says goodbye to talented summer students, Fred and Sapphire.

October 2023

CHSN Board members begin updating the organization's by-laws to ensure they comply with the Ontario Not-For-Profit Corporations Act.

November 2023

Victoria Treverton is hired as the new Executive Director as Wendy Hay's powerhouse tenure comes to an end.

December 2023

A record \$15,000 is donated by local organizations & individuals in support of the Christmas Sharing program.

January 2024

Rural Transit Partners meet to support CHSN's application for provincial funding from the Rural Transit Solutions Fund, with the goal of securing a fully accessible mobility van.

February 2024

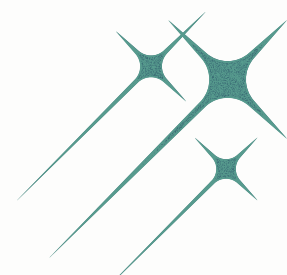
CHSN contracts a consultant firm to evaluate the suitability of digital booking platforms for Central Hasting Public Transit.

March 2024

CHSN says goodbye to hardworking board members, Gina Olson and JoAnne Albert, as they leave the board to focus on other commitments.

Thank you

to all our staff, volunteers,
community partners & donors



Staff:

Executive Director
Executive Assistant
Transit Coordinator
Food Bank Coordinator
Finance Coordinator
Transit Driver
Custodial Staff

Victoria Treverton
Brooke Berry
Darelle Winterburn,
Jane McCulloch
Judy Hagerman
Alexx McCann
Kara Frantz

Board of Directors:

Shannon Lee
Andrea Markham
JoAnne Albert
Tina Frantz
Tonny Braden
Gina Olson
Kevin Young
Julie Bowen
Judy Brant

Chairperson
Vice-Chair
Secretary (Ret.)
Treasurer
Director
Director (Ret.)
Director
Director
Director

OUR TEAM



We couldn't have
done it without your
generous *support.*



Madoc Thrift Store
CLOTHING AND MORE



Ontario



HASTINGS
Centre Hastings
COUNTY



United Way
Hastings &
Prince Edward