

## Committee Reports

**Finance/Fundraising Committee Report –**  
By: Catherine Althoff, Committee Chair  
Committee: Catherine Althoff, Sharon Love, Sally Gale, Linda McLaren

It has been another year of solid growth with the 3 year goal to have a 3 month working reserve fund well on its way to being achieved.

Sally Gale, Executive Director attended the CPA course “Certificate in Financial Leadership for Charities and non-profits” and it is expected that the organization will benefit greatly from changes implemented as a result of the training.

Again our two main fundraisers, the Art Show and Fashion Show proved a great success and were enjoyed by all who attended as well as being an excellent source of revenue.

Walk-in and regular monthly donations have increased this year and CHSN also benefitted significantly from a legacy donation.

Our year end March 2018 showed a solid financial footing with an excess of revenues over expenditures of \$72,611. Audited financial statements are available.

Thank you to Sally and Linda for steering our agency so diligently.

### Personnel Committee Report –

By: Christian Bertelsen.  
Committee: Curt Brinkman, Christian Bertelsen, Sally Gale

The committee members have not had to resolve any personnel issues as we have a smooth working organization.

Linda McLaren has moved from Office Administrator to Finance Officer, and the Personnel Committee and Board are in the process of deciding the best way to fill the position, taking into account the growth and changing needs of the organization.

### Transit Committee Report –

By: Amanda Gordon, Committee Chair  
Committee: Amanda Gordon, Sharon Love, Sally Gale

Although ridership has seen a slight decrease in the second part of the year, it is anticipated that this will change. As a result of tireless work that was completed by staff and volunteers, a 3<sup>rd</sup> run has been implemented on a trial basis for 6 months, along with “On Demand” routes that are available to/from Deloro and Ivanhoe.

Continued work and research is being done to investigate possible grants to assist with accessibility, as per legislated requirements.

CHSN continues to be grateful and appreciative to all funding providers: United Way of Hastings and Prince Edward, Provincial Gas Tax Rebate, Hastings County and 5 partner municipalities: Centre Hastings, Tweed, Madoc Township, Stirling- Rawdon and Marmora and Lake to whom we are also thankful for administering our Gas tax application every year.

We will continue to keep open lines of communication with our municipal partners to strategize and explore options/opportunities to reduce ridership fares.



# Annual Report

## 2018

### Report from the Chair

CHSN has grown again in a number of areas this year, and is stronger under the leadership of Sally and the staff, our volunteers, and our dedicated Board member. We have seen our Transit service expand with a third run to Belleville every day on both the Tweed and Marmora routes. We are still blessed to be able to obtain food and produce from Kawartha Food Share even though not as plentiful as in the past but we have still been able to provide for our clients who come in for themselves and their family. We have been able help a large number of people using the Income Tax preparation service which enables them to receive the benefits to which they are entitled.

Thank you Sheila for your dedication to our organization.

Thank you Linda McLaren, in the Finance area.

Thank you Jane McCulloch in the position of Food Bank Coordinator.

All in all we have a strong organization with a very capable and strong Board of Directors.

Thank you everyone for your gifts and talents and your heart to serve so many in need. We need to keep communication with the world out there about our services and needs. Thanks again to all of you for what you do and what you mean to our organization.

From your Board Chair  
Curt Brinkman



### Board of Directors

Curt Brinkman, *Chair*  
Sharon Love, *Vice Chair*  
Catherine Althoff, *Treasurer*  
Shannon Lee, *Secretary*  
Christian Bertelsen  
Sharon Love  
Tonny Braden  
Amanda Gordon  
Tina Frantz

### Office Staff

*Executive Director*  
Sally Gale  
*Office Coordinator*  
Sheila Johnson  
*Office Administrator*  
Linda McLaren  
*Helping Hands Coordinator*  
Jane McCulloch  
*Custodian*  
Debbie Dunscombe

### Transit Drivers

Jack Attwell  
Mike Maynard  
Vi Markov

### Central Hastings Support Network



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PO Box 13, Madoc ON  
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(613)473-5255 / Fax: (613) 473-2374

Serving Central Hastings since 1985

## Client Testimony

First impressions are huge, it's the first chance someone has to judge, and perceptions are achieved... In saying this, I am a young college student; a passionate, driven and educated woman. It is a choice to begin by saying these things because a person's appearance, their past, socioeconomic status, or diagnosis is not an identity. These do not define people.

I have lived in poverty; I have witnessed others live in poverty and now I want to help make a difference to decrease poverty. I have worked since the age of 13. Last year, I worked three jobs while attending classes full-time just to make ends meet. During the last few years on and off, my family accessed the Foodbank at the Central Hastings Support Network in Madoc.

At CHSN, I was first a service recipient, and now I am involved in work there and plan on volunteering. CHSN offers multiple services for our community. They provide the welcoming and beautiful Helping Hands Food Bank, and Christmas sharing programs. Without these services many families may have had no food to feed their children, or may have gone hungry in order to pay their hydro bill.

CHSN offers Public transit with three routes travelling from North of Madoc, through Tweed, Stirling, Marmora and Belleville. They also provide volunteer drivers. Without transportation to and from important appointments people often don't get the care they need. CHSN help people get where they need to go with convenience, reliability, and dignity.

Imagine that you are the breadwinner of your family and you were laid off... lost your job, no income flowing in and you were responsible for bills and feeding your family? Services at Central Hastings Support Network are there to

help assist through difficult times.

Thanksgiving has just passed, and the Helping Hands Food Bank provided families with food including potatoes and fresh vegetables. From my own experience I can say that it makes the world of a difference. My family went from surviving, to thriving thanks to local social services and their support. At a fundamental level, I am so grateful that the Helping Hands Food Bank was available to provide me and my family with food when we needed it most. In the hierarchy of needs, food is a key building block to a happy fulfilled life.

People don't think too much about food, transportation, resources... until those things are no longer available. There is high judgement around using social services; and people are often worried about how others may look at them. Many people have stereotypical perceptions of people who access such services are "living off the system". This perception is wrong. Yes, abuse of the system happens... however, it happens less than you think. It is not just those who are "down and out" who use these services, it is people like me, my peers, and others -- people who are fighting and striving to make a better life for themselves. Now I spread word about these services to help reduce the stigma attached to seeking support, by doing this I hope I can encourage others to do the same.

*This is just one story of the hundreds of clients we help every month at Central Hastings Support Network. It reflects the hard work and dedication of all staff and volunteers to not only provide help to those clients who seek it but to also take the opportunity to make a difference in the lives of our clients.*



*Mike Bossio MP, with Summer Students Aidan Barrett and Deanna Crellin and Executive Director Sally Gale at the Food for Thought Art Show*



Saturday August 10th  
at Arts Centre Hastings, Madoc

Art Show & Silent Auction  
230 Durham St. S, Madoc  
(next to skate park)  
Free Entry - Everyone Welcome!  
Bid closing time to be announced.

[www.chsninc.ca](http://www.chsninc.ca) 613 473 5255

Fundraising for  
Central Hastings Transit,  
Volunteer Driver program,  
and Madoc Food Bank.  
**CHSN**inc.ca  
Central Hastings  
Support Network

2 main annual fundraisers ensure much needed revenues are generated as well as providing great publicity for the needs of our agency.



## CHSN Program Stats 2017/2018

Helping Hands Food Bank	2967 clients served	11% increase
Volunteer Driver Program	6493 rides provided	24% increase
Central Hastings Transit	6057 Transit rides	5% increase
Community Volunteer Income Tax Program	207 income tax returns	No Change