

## Committee Reports

### Finance/Fundraising Committee Report –

By: Catherine Althoff, Committee Chair

Committee: Catherine Althoff, Sharon Love, Jean McDonnell

The Finance/Fundraising Committee met in December and in January primarily to prepare the draft operating budget for 2015/16, which was presented for Board approval at the March 17, 2015 meeting. We also planned the main fundraising events for the year: Fashion Show, Yard Sale and Art Auction in order to maximize funding opportunities in the community.

### Program/Policy Committee Report –

By: Christian Bertelsen, Committee Chair

Committee: Christian Bertelsen, Shannon Lee-Barrett, Jean McDonnell

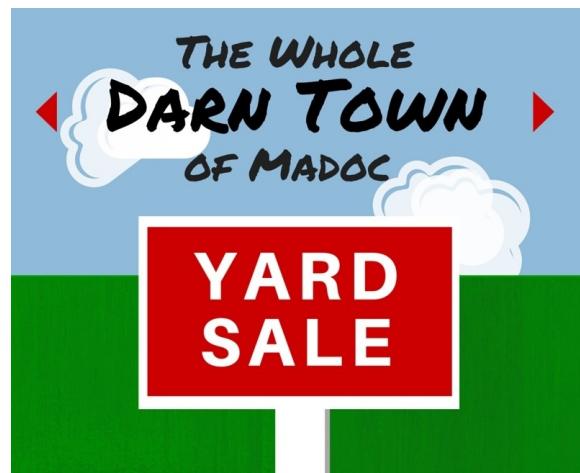
The Committee met several times throughout the year to address changes required to the Constitution and the Policies and Procedures. The proposed changes require ratification by the Board at the Annual General Meeting.

### Personnel Committee Report –

By: Curt Brinkman, Committee Chair

Committee: Curt Brinkman, Jim Wilkinson, Jean McDonnell

Personnel issues addressed by this committee included salary increase recommendations for the 2015/16 budget as well as considerations for staff sick leave, which is still in the investigative stage.



CHSN inc.ca



# Annual Report 2015

Central Hastings  
Support Network

### Report from the Chair

Here we are once again in November to look back at the past year for Central Hastings Support Network (CHSN). We have faced a number of challenges both externally and internally, met them and, as an organization, are stronger because of them.

We have been blessed because of our connection with Kawartha Food Share and the generous provision of food every 2 weeks. The use of the Wendy Parks' covered trailer has made pick-up and delivery so much easier.

We have worked through some personnel issues and have become a stronger management team. We have been able to welcome additional services in to our building.

The Art collection and Exhibition has grown and thanks to Tonny's dedication has decorated the facility.

We have been blessed with many dedicated volunteers in our various service areas; Income Tax preparation, Volunteer driver program, the Food Bank, KFS pick-up, the Veggie Garden and last but not least the repair, renovation, painting and up-keep of our facility.

We have a wonderful management team, a Board of Directors with a variety of experiences, and a solid mission to fulfill. Thank you everyone for your gifts and talents and your heart to serve so many in need.

Curt Brinkman, Board Chair



### Board of Directors

Curt Brinkman, Chair

Jim Wilkinson, Vice Chair

Catherine Althoff, Treasurer

Shannon Lee, Secretary

Christian Bertelsen

Tony Long

Sharon Love

Fran Smith

Teddy Ryan

### Central Hastings Support Network

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Serving Central Hastings since 1985

## Staff Report

Central Hastings Support Network experienced another year of growth towards our mission of improving the quality of life for so many in need in our community.

The following is a brief description of some of the year's successes.

**"The Hub"** – With over a year and a half in our new home, we are very excited about the tenants who share office space with CHSN: Community Learning Alternatives, Quinte Children's Treatment Centre, Community Advocacy Legal Centre, Youthab, K3C Credit Counselling and our most recent inductee, the Quinte Sexual Health Clinic. All of us have the common goal of providing service to the people in our community.

A Health and Safety Committee consisting of a representative from each tenant agency meets quarterly to ensure a safe working environment.

**Transit Program** – Our ridership grew again this year from 4061 in 2014 to an expected over 4500 this year. Some of the growth is contributed to the increased capacity when the new 17-seat bus was added to our fleet last year. Our plan is to upgrade our other van to a bus in 2016 to allow even more travelers. This program is primarily subsidized by the Ontario Gas Tax Rebate program, however is also financed by Hastings County and the 5 municipalities of Central Hastings (Madoc Township, Centre Hastings, Marmora and Lake, Tweed and Stirling). In the Fall we initiated a Transit Partners meeting which was attended by representatives from the municipalities serviced. The positive encouragement and ideas to generate more activity were overwhelming and we are now scheduling regular quarterly meetings with this group.

**Helping Hands Program** – We continue to be supplied the bulk of the food we give out by the Kawartha Food Share group, although a significant amount of produce came in this past summer from community groups and individuals. This year we expect the number of clients served will be over 2600 (up from 2400 in 2014). Our workshops this year have been successful and have provided clients with canning and cooking skills. We also offer the Volunteer Income Tax Program to food bank clients as well as others in need. Currently we are processing an average of 10 returns per month.



**Volunteer Driver Program** – Although our client numbers decreased during the first 6 months of this year, we are now seeing an increase in demand for this program. Our clients in the community are provided with reliable transportation to medical appointment, legal counsel and other services

**Financials** – Our year end March 2015 showed an excess of revenues over expenditures of \$32,018. Audited financial statements are available for anyone who is interested. DSO's (amount owed not yet paid for services rendered) still continue to be high due to our main client having difficulties with a new accounting process system.

**Community Relations Team** – Our community relations team was hard at work again this year and have improved awareness of CHSN through the web site, Facebook and other forms of media awareness. Our new logo is now being recognized and we are being recognized as an established local entity.

**Fundraising Activities** – Our fundraisers and presentations throughout the community continued to raise awareness for our organization. We held the 4th annual "Food for Thought Art Show and Auction" in August, raising \$6000 for our programs. We also held the annual "It's a Spring Thing Fashion Show" in February raising \$3000. Other activities this year have included the annual "Whole Darn Town of Madoc Yard Sale", "Cram the Cruiser" food drives, 50/50 draws, and Christmas Sharing.

We wish to express our sincere gratitude for the unwavering support of the Board of Directors and we pledge to work with the new and renewing members to give them insight into our trials and rewards, and to provide our Board with any assistance they may require.



### Office Staff

Jean McDonnell, Managing Director

Sally Gale, Office Administrator

Sheila Johnson, Office Coordinator

Stephanie Sims, Office Assistant

### Transit Drivers

Jack Attwell

Melvin Johnson

Mike Maynard